



Policy 04: Continuous Improvement

Ballistic Training Solutions provides workforce planning, training and consultancy services to Industry Clients including the Aviation, Education, Construction, Environmental, Agricultural Engineering Infrastructure and Resource Sectors.

In harmony with our vision and values we are committed to implementing and maintaining an effective Continuous Improvement strategy that has as its objectives:

- To be the company of first choice for all stakeholders by identifying and exceeding their needs and expectations.
- Continue to enhance the skills and knowledge of all our employees through on-going training and development to enable them to reach their full potential.
- Compliance with AS/NZS ISO 9001/2015 as defined in the Company's integrated quality management system.
- Compliance with AS 4801 as defined in the Company's Integrated quality management system
- Compliance with ISO 14001 Environmental Management Strategies
- Compliance with the National Vet Regulations and Standards 2015 as defined in the Company's Integrated quality management system
- Compliance with our service deliverable principles in maintaining our independence in the provision of advice and consultant services
- Compliance with our service deliverable principles in maintaining our independence and transparency in the provision of recruitment, training and consultant services
 - Continue to enhance our collaboration with employers, Industry bodies and government stakeholders across all our operations
 - Cycles of planning, implementation, review and improvement are applied across all operating entities to continually improve the effectiveness of Ballistic Training Solutions integrated quality management system

Ballistic Training Solutions is committed to ensuring that this Policy is implemented by all staff, employees, contractors and management in accordance with the organisation's internal and external Inspection, monitoring and audit framework.

Authorised by:

A handwritten signature in black ink, appearing to read "Peter Tremain", written over a white background.

Peter Tremain
Chief Executive Officer