

# Registering Body Report

3 July 2017

## RTO Information

NTIS Number	41097
Name	Ballistic Training Solutions Pty Ltd
Street Address	1/3 Technology Drive
City/Town/Suburb	Warana
State	Queensland
Postcode	4575

## Learner and Employer Response

	Learners	Employers
Response count (number)	47	12
Population count (number)	420	16
Response rate (percent)	11%	75%

## Learner and Employer Feedback

Scale	Learners		Employers	
	Average Score	Average variation	Average Score	Average variation
All scales	89.8	17.8	96.4	10.4
Trainer Quality	95.1	10.3	98.7	5.6
Effective Assessment	91.7	13.8	96.6	6.9
Clear Expectations	91.7	11.7		
Learning Stimulation	86.1	18.4		
Training Relevance	90.7	11.4	95.8	7.5
Competency Development	89.4	13.2	94.8	11.1
Training Resources	93.5	11.1	98.4	7.2
Effective Support	89.8	14.6	95.2	10.7
Active Learning	78.5	12.0		
Overall Satisfaction	92.6	11.9	97.9	6.1

## Survey contexts and use

Completion of this section is option and may be used by the RTO to provide information and an explanation of the data provided.

Information	Explanatory Notes
Specific contexts to consider when interpreting survey results	The number of student and employer survey responses has increased from the previous year, BTS also uses its own surveys and other informal feedback to help improve our services.
Main ways data has been used for continuous improvement	The feedback received was able to provide a snapshot of how BTS was performing, and as a result BTS has continued to ensure the training resource material is relevant and fully inclusive of any industry changes and updates to regulations.