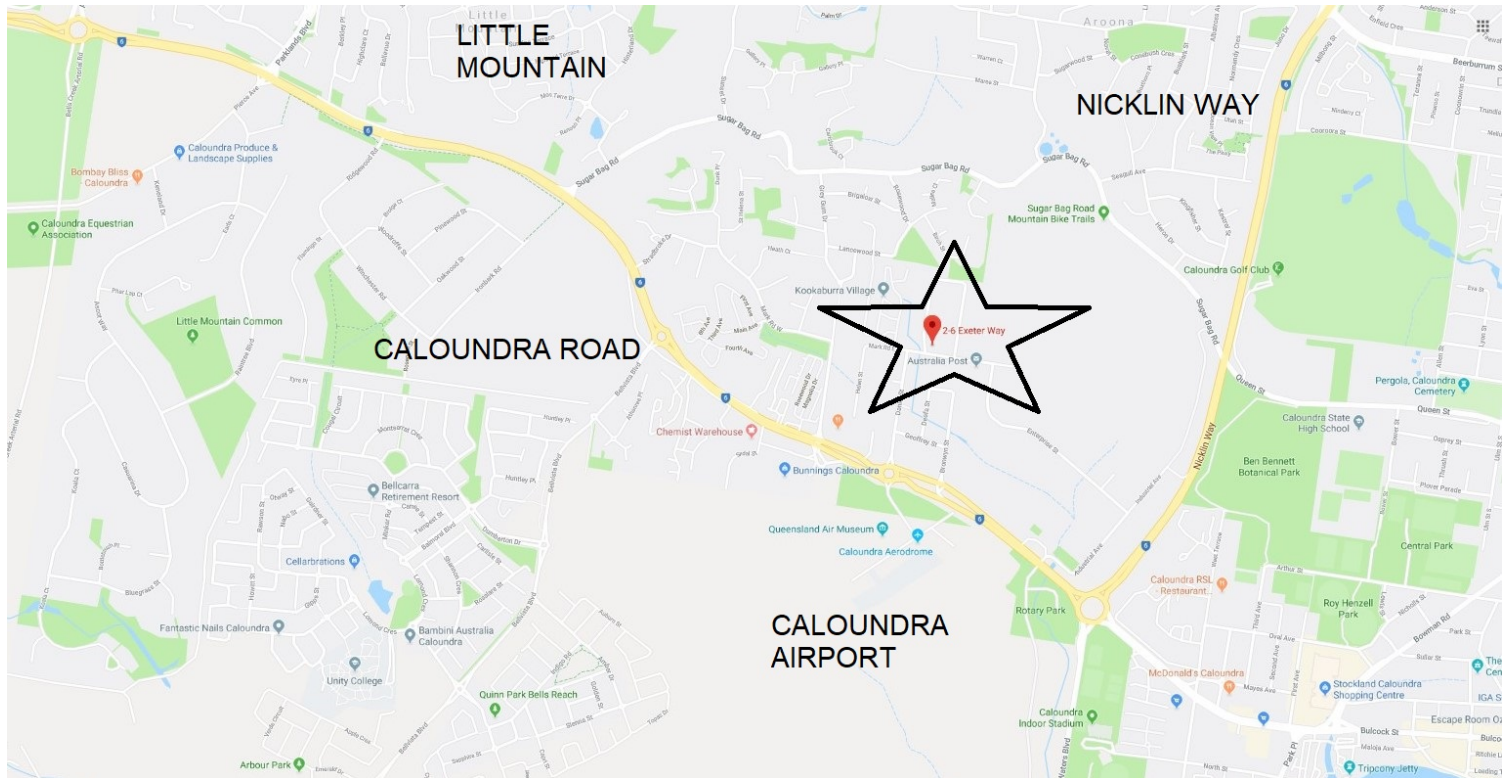




Ballistic Training Solutions Pty Ltd
7/2-6 Exeter Way Caloundra West 4551 Queensland, Australia
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T: 1300 738 098
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Where we are



Parking



Getting around

Public transport on the Sunshine Coast is an affordable and sustainable way to travel. Residents and visitors are encouraged to consider greater use of public transport for work, education, recreation and social travel.

Buses

All scheduled bus services are operated by either Sunbus or Glasshouse Country Coaches.

For timetables, visit translink.com.au or call 13 12 30.

Sunshine Coast Airport

TransLink bus route 622 services the Sunshine Coast Airport. There are also shuttle services, car rentals, taxis and rideshare services available to and from the airport.

Visit www.sunshinecoastairport.com.au

Trains

Trains run daily between Brisbane City and the Sunshine Coast. Most Sunshine Coast line trains terminate and commence at Nambour station, with limited services travelling to and from Gympie North daily. The route 649 Railbus also runs between Caboolture and Nambour, servicing train stations between these two locations. Please visit translink.com.au to check your timetable before you travel.

Plan your journey online

Use TransLink's journey planner at jp.translink.com.au for a quick and easy way to plan your bus and train travel.

Go mobile with the MyTransLink app

Go mobile and download the MyTransLink app on your smartphone or tablet to plan your journey the easy way. See the next services departing your stop with real-time information and service updates. Download for free from the App Store and Google Play.



Real-time info

Real-time public transport information is available now on the Sunshine Coast.

Real-time info provides accurate predictions for services departing from your stop or station. It gives you up-to-the-minute departure times in the palm of your hand.

You can access real-time info via:

- TransLink's website (translink.com.au)
- MyTransLink app
- TransLink's 24/7 contact centre (13 12 30).

Visit translink.com.au or call 13 12 30 for more information.

Transfers between services

When using a go card you can transfer up to three times across all zones. If you're using a combination of buses or trains, touch on and off at each trip. If you change from one train to another train without leaving the station there is no need to touch off and then back on again. Simply touch off when you arrive at your destination.

There is a one hour limit between transfers and you have six hours to complete your journey. When using a paper ticket you can transfer as often as you like but you must start your final trip before the expiry time printed on your ticket. Return journeys are not included as a transfer. These rules don't apply to *go explore* or *go seeQ* cards.

For rules on using go cards or more advice on transfers visit translink.com.au.



Tickets and fares

Most bus and train services across the Sunshine Coast use the TransLink ticketing system. You can travel on TransLink services with a go card, go seeQ card or single paper ticket.

Get a go card and save at least 30%

go card is your electronic ticket to travel seamlessly on all TransLink bus, train (including Airtrain*), ferry and tram services in South East Queensland (SEQ).

It's simple to use. All you need to do is top up your card, touch on at the start of your journey and touch off at the end – easy!

And it comes with many great benefits:

- Your fare is automatically calculated and deducted from your card balance, there's no need to worry about transfers, off-peak or frequent user travel discounts.
- It's cheaper than the cost of a paper ticket and there's a few ways to save when you travel with go card.
- Register go card online to view your travel history, set up auto top-up, top up your card and protect your travel credit if it's lost or stolen.

For further information visit translink.com.au or call 13 12 30 any time.

*Airtrain services do not contribute to TransLink fare discounts and savings and do not include or apply to any frequent user schemes.

Note: The use of a go card on bus routes 890 and 891 is currently not available and paper tickets are required.



Travel tips

Bus tips

- Purchase or top up your go card, or have the correct fare ready.
- Use the MyTransLink app to track your bus, arrive at least five minutes before the bus departs and stand where the driver can see you.
- Check the approaching bus is the service required by checking destination sign (e.g. 614 Kawana).
- Raise your arm to hail the bus.
- Give way to passengers exiting the bus.
- As you board, touch your go card flat to the card reader, show your pre-purchased paper ticket or buy a ticket from the driver.
- Bikes (other than fold up bikes) are not permitted on-board buses.
- After boarding, move down the aisle to a seat. Hold on to a safety handle or barrier when moving or if standing.
- Offer your seat to people who require assistance: expectant mothers, people with prams, the elderly, and those with mobility aids and disabilities.
- Track your stops and timing on the MyTransLink app.
- Ring the 'stop' bell at least 100m before your stop. If you're unsure where to get off, ask the driver when you board.
- Touch your go card flat to the card reader as you exit.

Bikes

If your bike can be carried in a bag no bigger than 90cm x 70cm x 36cm, you can travel on any bus, and certain train services. You cannot travel with your bike on the train between the hours of 7am and 9.30am (travelling towards Brisbane) and 3pm and 6.30pm (travelling away from Brisbane). Bikes are permitted on trains at any time on weekends and public holidays.

Surfboards, golf bags and other large items

You can take surfboards, golf bags and other large items on TransLink services that are equipped to do so. You may be refused travel or directed to use off-peak services if you have items which may inconvenience other passengers or pose a safety hazard. Long surfboards cannot be carried on smaller Sunbus services.

Types of go card

- Adult go card (blue) – for tertiary students*, job-seekers and 15 years and over
- Child go card (orange) – for 5–14 years old (inclusive)
- Senior go card (maroon) – for current Australian Senior Card holders
- Concession go card (green) – for school students, pensioners and veterans
- go explore – unlimited travel on Sunshine Coast Sunbus services for \$10 (Adult) or \$5 (Child) per day
- go seeQ – travel on three (Adult \$79 | Child \$40) or five (Adult \$129 | Child \$65) consecutive days on all TransLink services within SEQ, and includes two journeys on Airtrain services.

*Eligible full-time uni, TAFE and post-secondary students can apply for a 50% concession fare on TransLink public transport services (excluding Airtrain), regional qconnect bus services and approved regional ferry services.

How to buy a go card or ticket for TransLink services

You can buy a go card at selected retailers including 7-Eleven and NightOwl stores across SEQ. A full list of retailers is available at translink.com.au/gocard retailers.

You can also buy go cards online or from selected major bus interchanges and train stations.

Single paper tickets can be bought at train stations or on board the bus. If you don't have a pre-purchased ticket, have your fare (and concession card if you're buying a concession ticket) ready for the driver or station attendant. You can only pay with cash on buses and the driver may not have change for larger notes.

go card refunds for visitors

If you are visiting the region and no longer need your go card, you can return it to selected go card retailers at the end of your stay to receive a refund of any remaining credit and your original deposit.

For more information regarding the various go card options, and a full list of retailers visit translink.com.au or call 13 12 30.

Train tips

- At the station, touch your go card to the card reader, show your pre-purchased ticket to the station master or ticket officer if requested, or buy a ticket.
- Wait behind the yellow line at all times.
- Give way to exiting passengers.
- After boarding, move down the aisle to a seat. Hold on to a safety handle or barrier when moving or standing.
- Always offer your seat to people who require assistance: mothers with prams, the elderly, and those with mobility aids and disabilities.
- Touch your go card to the card reader as you leave the station or show your paper ticket.

Taxi tips

- Hail a taxi at a designated taxi rank or stand on the footpath and raise your arm to signal.
- A taxi is available if the light on top is on.
- Be mindful of traffic conditions. Taxis will not stop in dangerous locations.
- You can also book a taxi by phone, online or use the Suncoast Cabs app.

Taxi Rank ID - Many taxi zones now have additional signage to help passengers describe rank locations. Be sure to use this information when booking.

Rideshare and personalised transport

Rideshare and personalised transport providers operate on the Sunshine Coast 24 hours a day seven days a week. Information about providers can be obtained online.

Please note: On weekends and holidays, especially busy times including New Year's Eve, taxis and rideshare providers can be very busy. Ensure you plan ahead, make a booking and allow time to wait.



Discounts and ways to save

There are many ways a go card will save you money:

- go card is at least 30 per cent cheaper than a single paper ticket.
- Travel off-peak: between 8.30am and 3.30pm, after 7pm on weekdays and all day on weekends and on public holidays to receive an additional 20 per cent saving off your go card fare.
- Travel for half price after your 8th paid journey in a 7 day period, from Monday to Sunday.
- Seniors Card +go, senior go card or green pensioner concession go card holders who use go card for two paid journeys (not trips) in one day travel free for the rest of the day.
- Children aged between 5 and 14 years travel free on the weekend when they touch on and off with an orange child go card.

Visit translink.com.au for further conditions and details.

Concession and children's fares

Children aged four years and under travel for free. Children aged 5-14 years (inclusive) are eligible for a child go card/concession fare. When travelling on a concession fare, you must have your valid concession entitlement card with you at all times. For full details on who is entitled to concession fares, contact TransLink or the relevant service operator.

Fare zones

TransLink now operates services across 8 fare zones. The Sunshine Coast is covered by 4 fare zones (excluding the Hinterland bus services). Fares are calculated at either adult or concession rates and are based on the number of zones travelled during your journey.

The following formula can be used to calculate the number of zones being crossed:

Highest zone number – lowest zone number + 1 = Total number zones travelled.

TransLink zones are shown on the map overleaf.

You can use the journey planner available at jp.translink.com.au to calculate the fare for a specific journey. For qconnect fare zones, visit www.qconnect.qld.gov.au

Accessible services

Most Sunshine Coast buses are accessible for people with specific travel requirements such as parents with prams or people with disabilities. All new buses have low floor entry, a ramp and an allocated space for people using wheelchairs and mobility scooters. For accessible bus service enquires contact Sunbus on 07 5450 7888 and Glasshouse Country Coaches on 07 5496 9249.

Queensland Rail stations provide a variety of features to make access easier including lifts, ramps, hearing loops, tactile ground surface indicators, high level platforms, accessible toilets and parking spaces. To find out about your local station visit the Queensland Rail website on www.queenslandrail.com.au and click on the Access for All pages for further information.

All stations have assisted boarding points on platforms which are indicated by the international symbol for accessibility (a white wheelchair on a blue background). This symbol is usually in the middle of the platform. If you require assistance to board please position yourself near this point to wait for the train. Please indicate to staff that you require assistance and let them know how best to assist. For example, some people may require use of the portable boarding ramp.

On board Citytrain services there are allocated spaces for people with mobility devices and priority seating. Many services also have hearing loops, passenger information screens and onboard toilets with baby change tables.

Assistance animals or guide, hearing and assistance dogs trained in accordance with the Guide, Hearing and Assistance Dogs Act (2009) and/or Disability Discrimination Act (1992) are welcome on all public transport services. When travelling on public transport with your guide, hearing or assistance animal you must present your handler's identity card or your Assistance Animal Pass when requested by an authorised person or operator. For additional information about guide, hearing or assistance animals call 1800 210 976.

Accessible taxis are available on request for people using a wheelchair or mobility scooter. Restrictions apply to the size of mobility devices. Contact Suncoast Cabs for further information 131 008.

Late night transport

Routes 600 and 620 offer late night services on Friday and Saturday nights. For timetables visit translink.com.au or call 13 12 30 for assistance on planning your late night trip.

Taxi services operate 24 hours a day seven days a week. Rank marshals and guards are provided at three secure taxi ranks in entertainment precincts on the Sunshine Coast: Ocean Street, Maroochydhore, Mooloolaba Esplanade, Mooloolaba and Minchinton Street, Caloundra. The ranks operate Friday and Saturday nights and other special occasions such as New Year's Eve.

There are also rideshare and personalised transport providers that operate on the Sunshine Coast offering 24 hours a day service seven days a week.

Sunshine Coast Hinterland bus services



Glasshouse Country Coaches operate the following qconnect bus services throughout the Sunshine Coast hinterland.

- Route 890: Maleny to Nambour via Montville, Flaxton and Mapleton (Monday to Friday)
- Route 891: Maleny to Landsborough (7 days)

The use of TransLink's go card is currently not available on these qconnect services. You will need to buy a ticket from the driver.

There are a number of qconnect ticket options:

- Single: one-way includes transfers within 2 hours on all qconnect services.
- Daily: unlimited travel within the zones purchased until the last service scheduled on the day of issue, valid on all qconnect services.
- Weekly: unlimited travel within the zones purchased for one week (seven consecutive days) from the date of issue, valid on all qconnect services.

For timetable information phone (07) 5496 9249 or visit www.glasshousecoaches.com.au

School bus services

For enquiries on school bus services and operators contact Buslink on 07 5476 6622 or visit www.buslink.com.au/sunshine-coast

Flexilink Trial Services



Flexilink trial services connect communities with existing scheduled public transport. Services are provided by Sunshine Coast Council and operated by local taxi companies. The following services are currently operating:

- Conondale via Witta to Maleny
- Peachester to Beerwah.

Single trip fare: \$2 adult and \$1 child/concession.

There are three return trips per day, Monday to Saturday. Bookings must be made at least two hours prior to travel or by 9pm the previous night for the first morning services on 1300 511 163. For timetable information contact Sunshine Coast Council.

Please note: If there are no bookings, the vehicle will not be dispatched. There are no designated stops along the route. When booking, the operator will advise you of a time and location along the route where they can pick you up. If you require assistance or a wheelchair accessible vehicle, please advise the operator when booking.

Council Link

Council Link

Supported by Sunshine Coast Council



Council Link is a door-to-door pre-booked service provided by Sunshine Coast Council and operated by ComLink. To be eligible for the service, you must be over 60 or a person with a disability who travels independently or with a carer. The service runs to the nearest designated shopping centre once a week, on a specific day, for a \$2 fare one-way per person.

To book call 07 5390 1288 by noon the day before your trip. For timetable information contact Sunshine Coast Council.



Effective June 2018
Sunshine Coast
Public Transport Guide

Contacts – Sunshine Coast services

Sunbus services
Contact TransLink
13 12 30 www.translink.com.au

Sunshine Coast Hinterland bus services
Contact Glasshouse Country Coaches
07 5496 9249 www.glasshousecoaches.com.au
qconnect www.qconnect.qld.gov.au

Suncoast Cabs
Servicing the Sunshine Coast region
13 10 08 www.suncoastcabs.com.au

Flexilink Services
Contact Flexilink/Suncoast Cabs
1300 511 163 For timetable information contact Council

Council Link Services
Contact ComLink
07 5390 1288 For timetable information contact Council

Glasshouse Taxi Service
Servicing Beerburum, Glass House Mountains and Beerwah
0413 948 076

Maleny Taxi Service
Servicing Maleny
0418 711 989

Queensland Rail
For train information
13 16 17 www.queenslandrail.com.au

TransLink
For journey planning
13 12 30 www.translink.com.au



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